| Α   | В                         |         | С            | D          | E            | F  | G   | Н   |                |   |
|---|---------------------------|---------|--------------|------------|--------------|--|---|---|----------------|---|
| Provider                                      | Emergency<br>availability | T       | Proof of =   | Proof of - | Photo ID \Xi | Zipcode served =   | Documents<br>needed   | Food amount by individual =   | Allergies      | Ŧ |
| West Seneca Community food pantry             | у                         | ۲<br>د  | y            | у          | у            | west seneca address  | license proof of<br>address   | 9 meals   | у              | n |
| Grace Lutheran Church pantry                  | у                         | r       | n            | n          | у            | 14210 (always), 14220 & 14224 (if they are close to 14210) |   | depending on family size and<br>according to USDA- food bank of<br>WNY guideline  | у              | s |
| Evergreen Health Services                     | у                         | ۲.<br>۲ | y            | у          | у            | 14201, one time use outside ZIP                            | id, proof of  | Per Person- 10 lbs worth of food, 2<br>grain choices, 4 fruits &<br>vegetables, 1 dairy option, 1<br>canned meat option and 1 frozen<br>meat option | у              | S |
| Citizens Community Development                | y                         | }       | y            | У          |              | all  | address,<br>number of<br>people in family                                     |   | n              | S |
| Family Help Center                            | у                         | }       | y            | У          | у            | 14206  | proof of residency, ID  | scaled by family size   | S              | S |
| St Patrick Pantry                             | у                         | r       | n            | У          | У            | some of 14206 & 14210,<br>emergency once outside area      | photo id, proof<br>of address   | varies  | у              | S |
| Catholic Charities Rich Street Food<br>Pantry | у                         | S       | y            | у          | у            | 14211- case by case  |   | 3 days  | у              | s |
| Catholic Charities South Buffalo              |                           |         |              |            |              |  | proof of<br>residency,<br>emergency one<br>time, proof of<br>income, proof of |   |                |   |
| + ≡ Food Pantries ▼                           | Prepared Meals            | •       | Specialty Gr | ocery -    |              | 14000  | household IDs   | T 15 c  | of 83 rows dis |   |

# Presentation on Data Management System **Developed by Journey's End Team**

lan Weeks Cliettack he/him Journey's End Refugee Services School of Social Work Goal is to preserve the institutional Knowledge Goal is to Problem the process in all the connections they Partnerships RMAS have -Devident Gre Dental, > Mealth Housing Enp. Foblems --Nicion, MM Medical equipme 1 miling time, urgent care remmes

Whiteboard used by Journey's End Team for mind mapping





Ayesha Datta, PhD Sociology Ian Weeks, Master of Social Work Arianna Wink, Dual Degree MBA/Master of Social Work



## **Problem faced by Journey's End Refugee Services**



#### No system to map and preserve the information on community resources

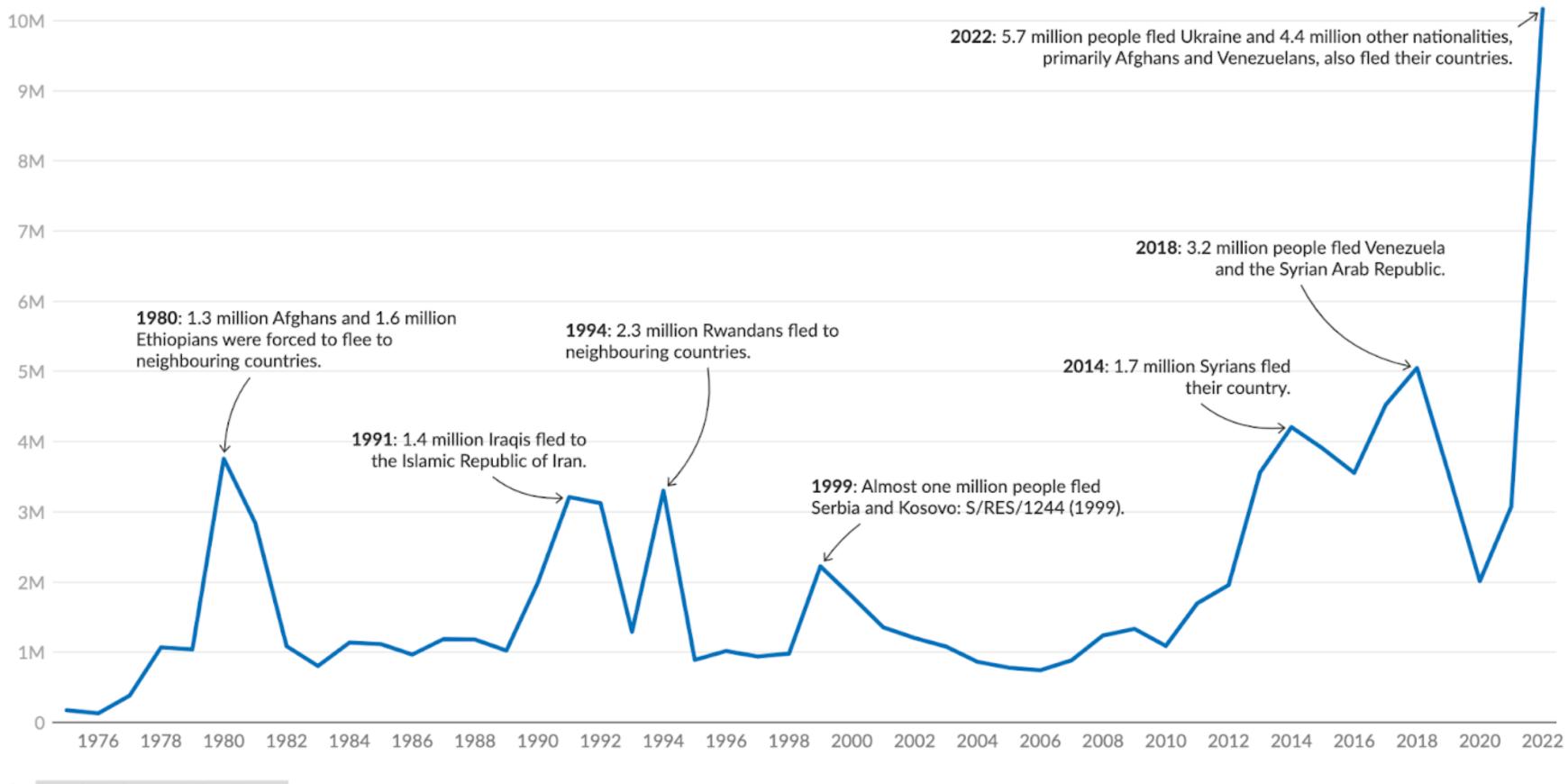
### **Problem faced by Journey's End Refugee Services**



**Case managers spending too much time searching for resources** 

# Problem faced by Journey's End Refugee Services

# Refugees, asylum-seekers and others in need of international protection displaced during each year | 1975 – 2022



See Forced Displacement Flow Dataset

Source: UNHCR Global Trends 2022

### **Increasing number of people in need of resettlement**

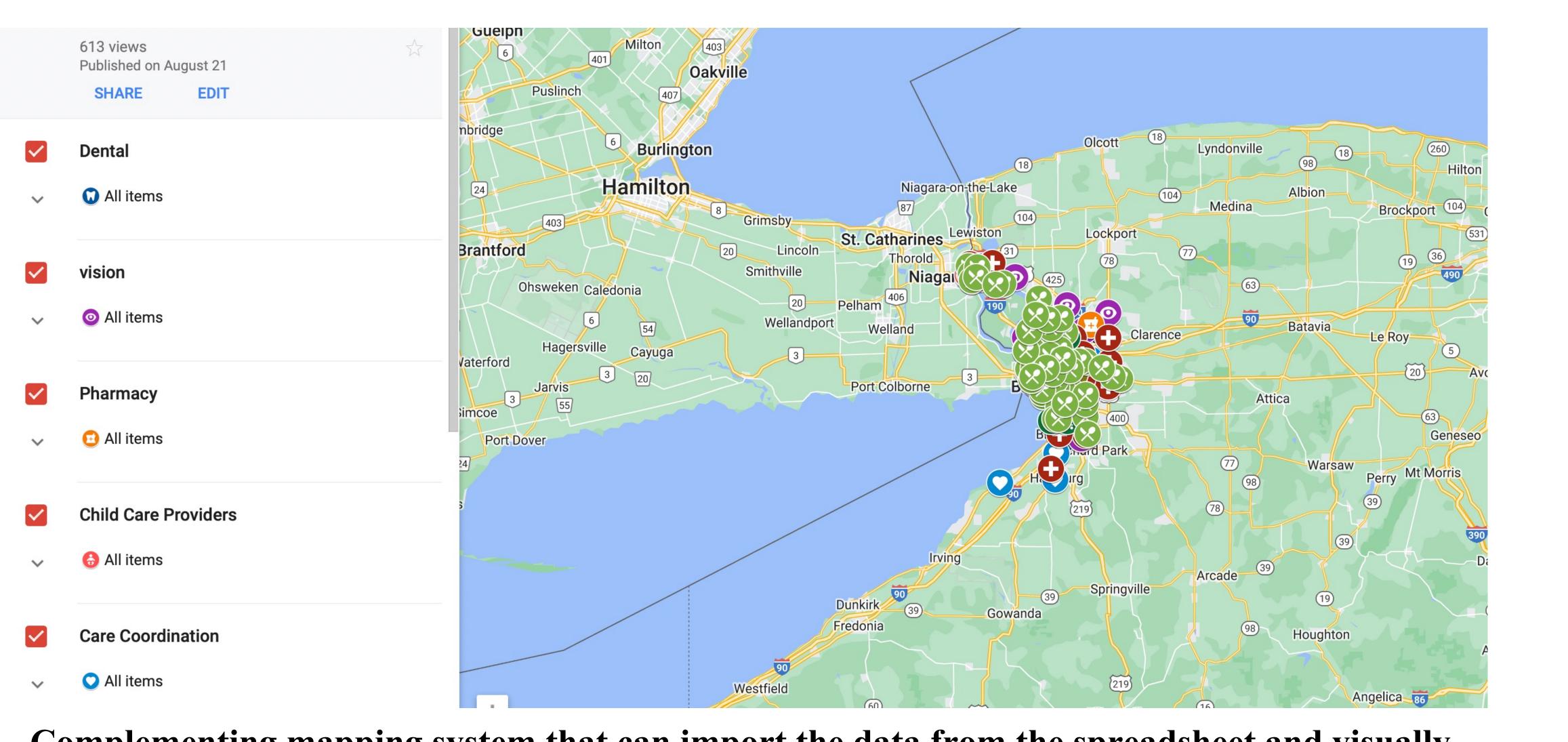
# **Solution offered by Social Impact Fellows**

| A   |      | В                       |     | С           | D                  |   | E        |   | F  | G  | Н   | 1              |       |
|---|------|-------------------------|-----|-------------|--------------------|---|----------|---|--|--|---|----------------|-------|
| Provider                                      |      | mergency<br>vailability | Ŧ   | Proof of =  | Proof of residency | - | Photo ID | Ŧ | Zipcode served =   | Documents -  | Food amount by individual \Xi   | Allergies      | Ŧ     |
| West Seneca Community food pantry             | у    |                         |     | у           | у                  | у |          |   | west seneca address  | license proof of<br>address  | 9 meals   | у              | n     |
| Grace Lutheran Church pantry                  | у    |                         |     | n           | n                  | у |          |   | 14210 (always), 14220 & 14224 (if they are close to 14210) | medicaid<br>card/SNAP<br>card, photo id  | depending on family size and<br>according to USDA- food bank of<br>WNY guideline  | у              | s     |
| Evergreen Health Services                     | y    |                         |     | у           | у                  | у |          |   | 14201, one time use outside ZIP                            | any evergreen<br>patient, photo<br>id, proof of<br>zipcode,<br>Medicaid/SNAP<br>card | Per Person- 10 lbs worth of food, 2<br>grain choices, 4 fruits &<br>vegetables, 1 dairy option, 1<br>canned meat option and 1 frozen<br>meat option | y              | S     |
| Citizens Community Development                | у    |                         |     | у           | у                  |   |          |   | all  | address,<br>number of<br>people in family  | household size  | n              | s     |
| Family Help Center                            | у    |                         |     | У           | у                  | у |          |   | 14206  | proof of<br>residency, ID  | scaled by family size   | s              | s     |
| St Patrick Pantry                             | У    |                         |     | n           | У                  | У |          |   | some of 14206 & 14210,<br>emergency once outside area      | photo id, proof<br>of address  | varies  | у              | S     |
| Catholic Charities Rich Street Food<br>Pantry | у    |                         |     | у           | у                  | у |          |   | 14211- case by case  |  | 3 days  | у              | s     |
| Catholic Charities South Buffalo              |      |                         |     | -           |                    |   |          |   |  | proof of<br>residency,<br>emergency one<br>time, proof of<br>income, proof of        |   |                |       |
| +   | Prep | ared Meals              | 5 🔻 | Specialty G | rocery 👻           |   |          |   |  |  | <b>T</b> 15 c   | of 83 rows dis | playe |

Filterable database specific to resources (food pantries, urgent cares, childcare services, etc.)



# **Solution offered by Social Impact Fellows**



### **Complementing mapping system that can import the data from the spreadsheet and visually** map the resources

# **Solution offered by Social Impact Fellows**

| Questions Responses Settings                               |   |     |          |  |
|--|---|-----|----------|--|
| Section 1 of 8   |   |     | Ð        |  |
| Dental service providers                                   | X | :   | E)<br>Tr |  |
| Please select Y for Yes and N for No.                      |   | _ ] | -        |  |
| Are you adding a new resource or updating an existing one? |   |     |          |  |
| Adding a new resource                                      |   |     |          |  |
| O Updating an existing resource                            |   |     |          |  |
|  |   |     |          |  |
| Provider *   |   |     |          |  |
| Short answer text  |   |     |          |  |
|  |   |     |          |  |
| Same day appointment                                       |   |     |          |  |
|  |   |     |          |  |

#### System to update and expand the current list of resources using google forms



# Impact



## Without our system, it took them 10 minutes With the system, it took them 45 seconds

270+ resources mapped in 7 weeks



A systematic way to map information using a filterable database and visual maps

# THANK YOU